



# Coaching With A Difference

This course introduces simple and practical coaching strategies to anyone who leads. Our instructor Doris is the only Master Coach in Singapore to be awarded the license by Behavioral Coaching Institute (Australia) to train Manager/Leaders as Coach. Her strength is in developing and empowering individuals to work with new found strengths that they did not know exist. She has been known to be highly positive and is a people developer. See how you can transfer the learnings from this workshop into your workplace. Witness peak performances in your staff when you make the effort to coach consciously!

**Duration** 1 Day

**Hours** 9am to 4pm

**REGISTER NOW**

## Course Outline

### Introduction

- Learn about the difference between a Manager, Mentor and Coach
- When to Manage and Mentor

### Coaching with a Difference

- Understanding the 'ABC' of an Empowered Coach
  - o What is 'ABC'?
  - o How to achieve 'ABC'?
- Identifying opportunities to Coach
  - o When do we coach?
  - o Effectively employing coaching questions
- Understanding coaching strategies in
  - o Conducting Performance Review
  - o Setting Goals
  - o Giving positive and critical feedback
  - o Problem-Solving

## Coaching Application

- Employing purposeful questioning
- Practical application of knowledge

## Instructional Methodology

Hands-on activities, discussion, lecturettes, videos, case-studies, practical coaching application

## Course Benefit

- Be equipped with ready set of toolkits and practical coaching strategies
- Develop others with greater confidence and purpose
- Identify your strengths and developed competencies in coaching
- Understand, when to coach, mentor and manage

## Course Objective

- Simple and applicable tools and tips for effective coaching
- Opportunity to practice coaching skills and gaining constructive feedbacks
- An interactive session, networking with others and gaining new perspectives
- A half-hour complimentary follow-up session with Master Coach after the workshop

## Target Audience

Applicable to any industry. Team leader, supervisor, manager, anyone leading a team, is transiting into a leadership role, or interested in coaching as a personal or professional development.

Also Consider: Photoshop CC: Essentials, InDesign CC: Essentials & Illustrator CC: Essentials